

chipTAN: Activate your new Sparkassen-Card¹

www.sparkasse-luebeck.de



¹This product is a debit card.

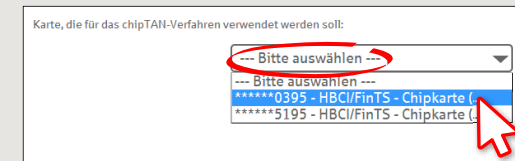
1 Log in to online banking.



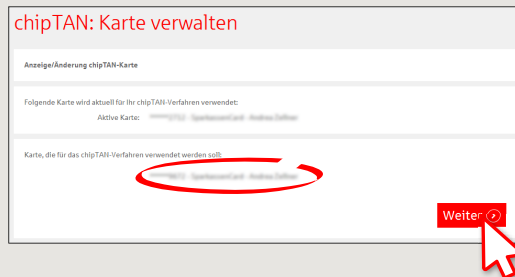
2 After logging in, click on -> „Einstellungen“ (bottom left)
-> „Sicherheit & TAN-Verfahren“ -> „chipTAN Karte verwalten“.



3a In case you have more than one Sparkassen-Card, select the required card in the drop-down menu and click “Weiter”.



3b In case you have only one Sparkassen-Card, the system will suggest only that card. Click “Weiter”.



4 Follow the instructions on the screen and enter the TAN and the ATC value (TAN count). Click „Weiter“.



5 You have now configured your new Sparkassen-Card and can use it to create TANs. Leave the confirmation display by clicking „Weiter“.



DO YOU HAVE ANY QUESTIONS? WE WOULD BE HAPPY TO HELP YOU.

Central service call number: You can contact us under 0451 147-147 Mon–Thurs from 8 am – 6 pm, Fri from 8 am – 3.30 pm

Further information is available at: www.sparkasse-luebeck.de

YOU CAN ALSO CONTACT US AT:

Direkt-Beratung
Text-Chat: <http://s.de/2nzd>

Online banking support for private customers
Telephone: 0451 147-147
Available: Mon–Thurs from 8 am – 6 pm, Fri from 8 am – 3.30 pm